

INTERNATIONAL PERSONAL BANKING

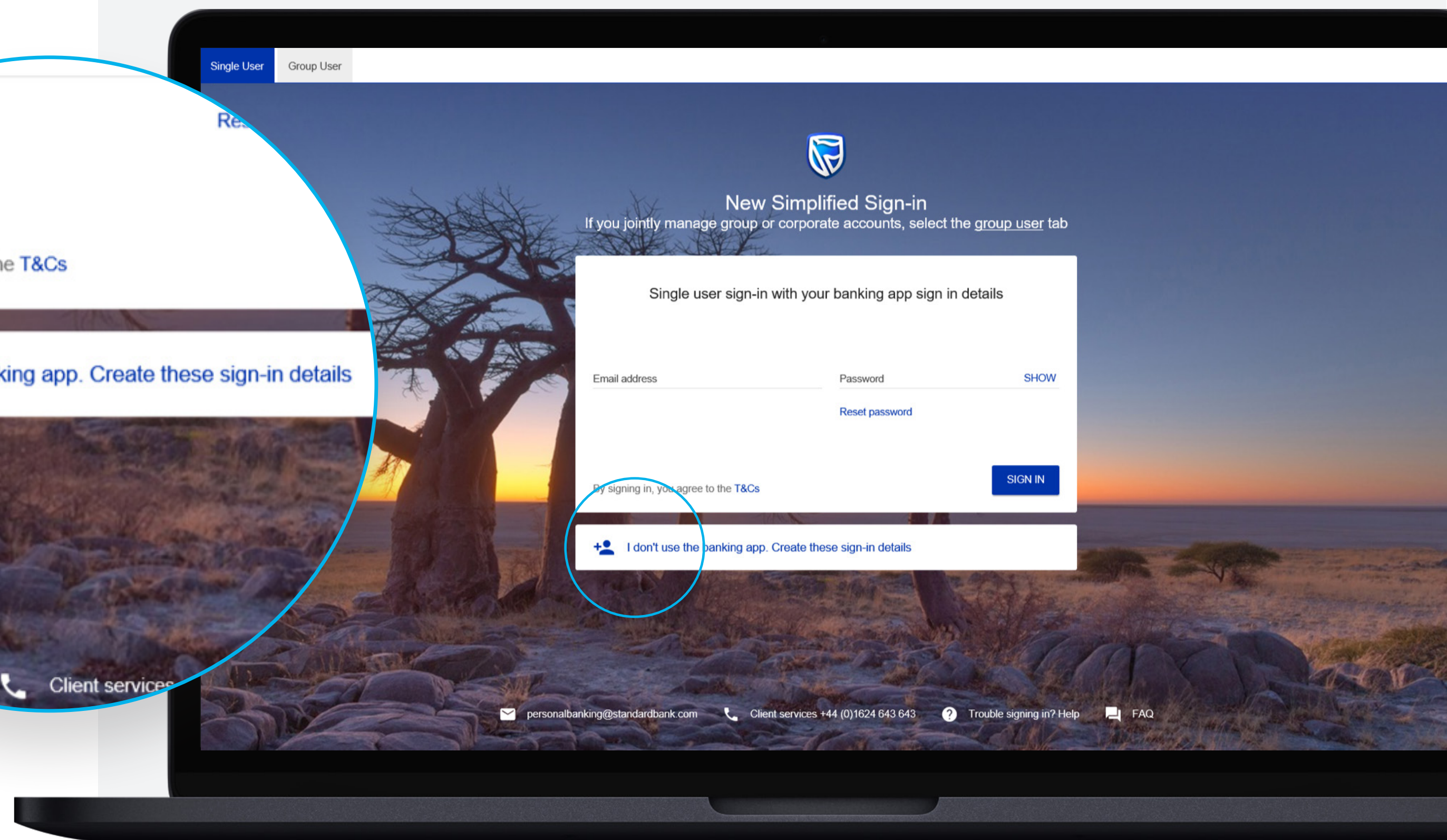
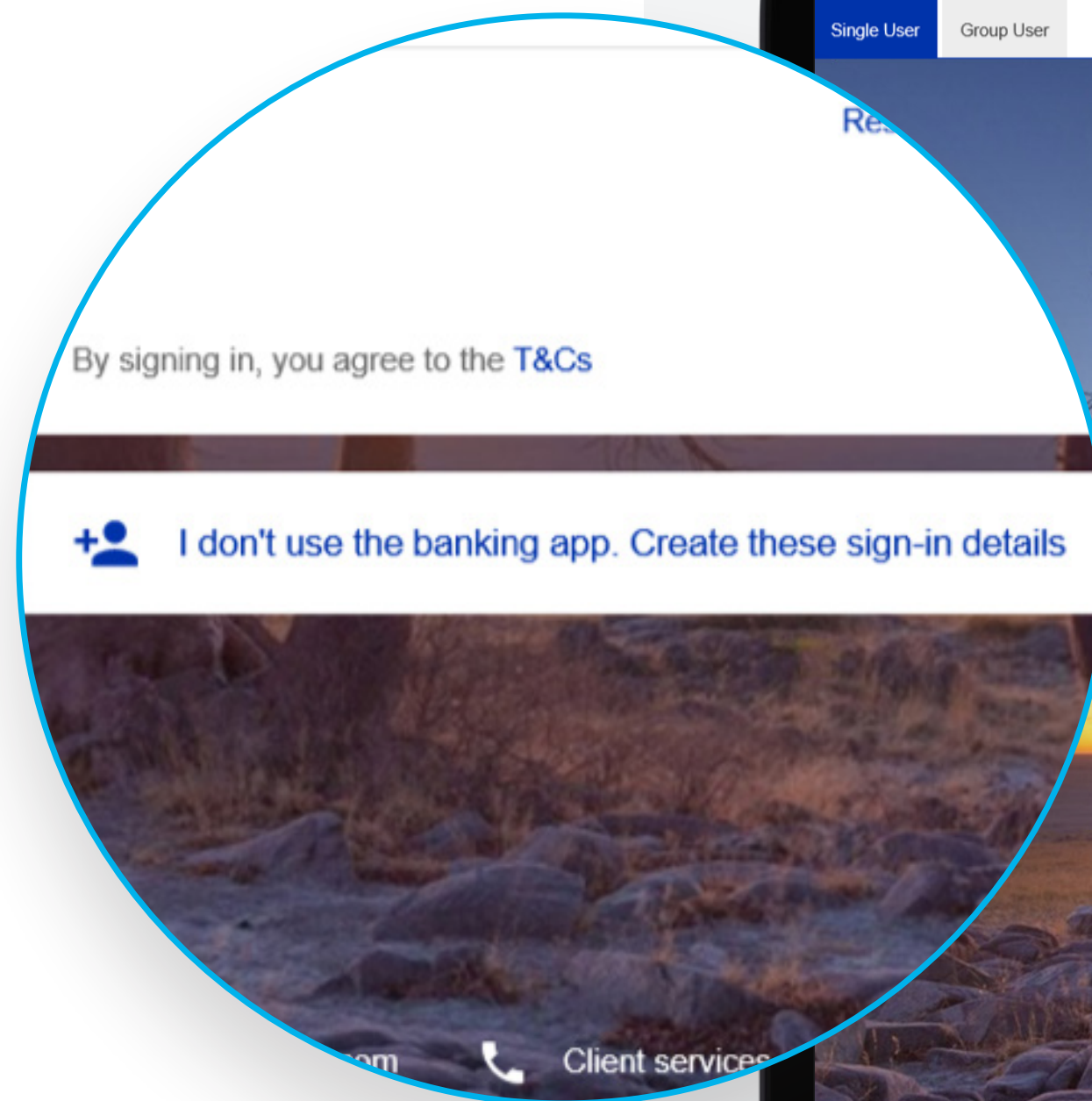


New Client – Single User Internet Banking Registration

Registration/Sign in guide

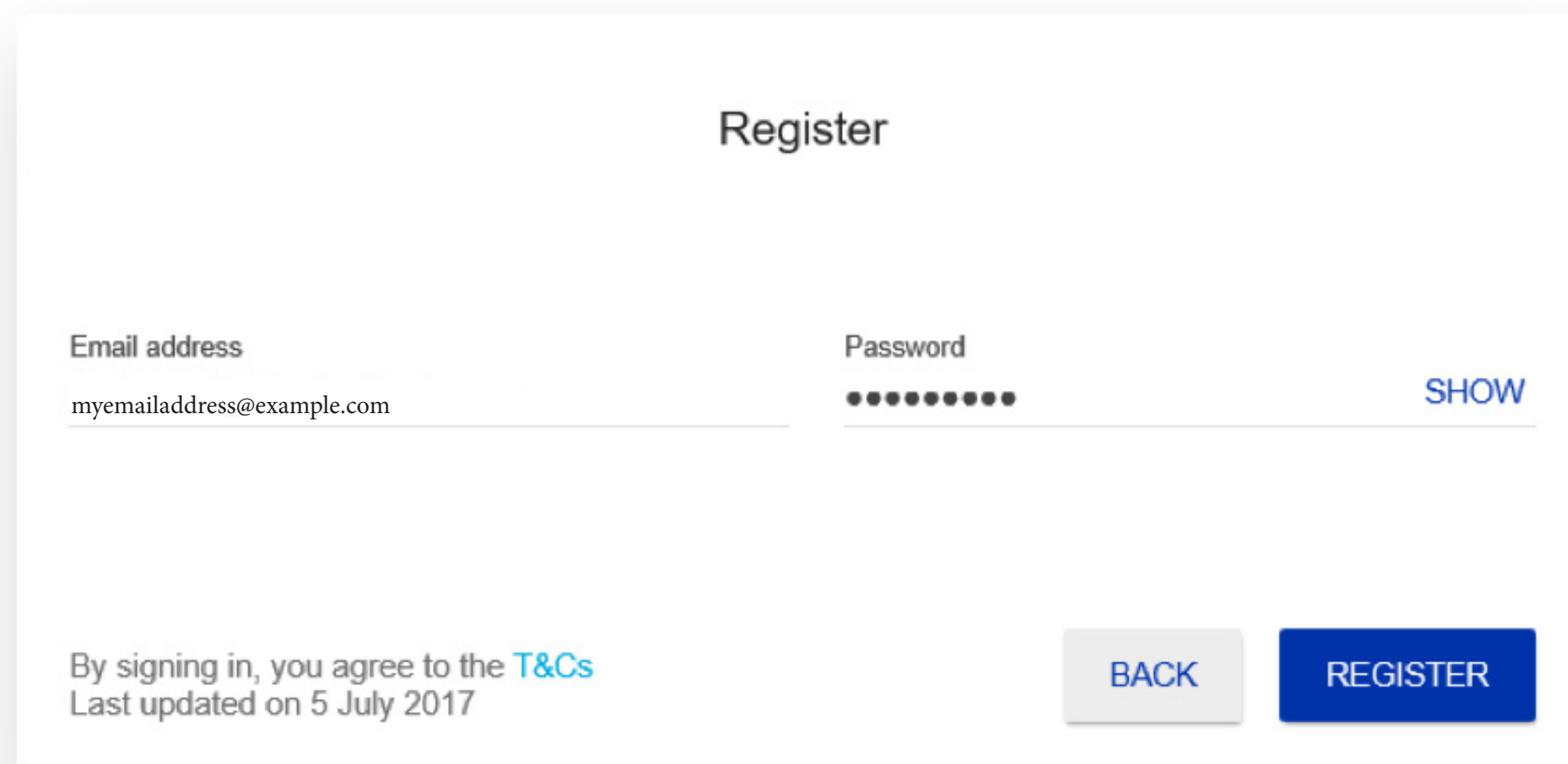
STEP ONE

Click on “I don’t use the banking app. Create these sign-in details”.



STEP TWO

Enter email address and Password combination the user wants to register with and will use to sign in with in the future.



The screenshot shows a 'Register' form with two input fields: 'Email address' containing 'myemailaddress@example.com' and 'Password' with masked characters and a 'SHOW' link. At the bottom, there is a disclaimer about terms and conditions, and two buttons: 'BACK' and 'REGISTER'.

Register

Email address
myemailaddress@example.com

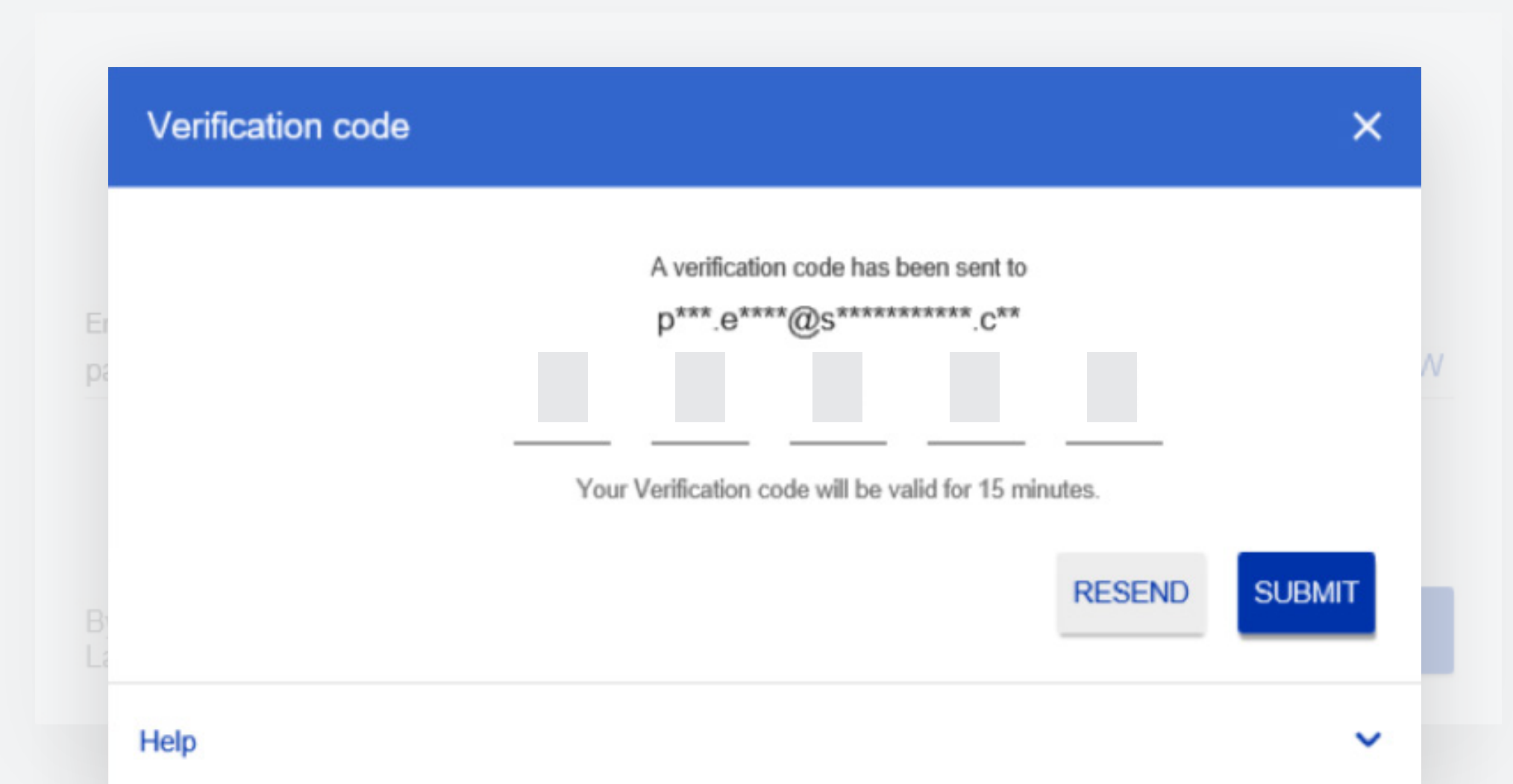
Password
●●●●●●●● [SHOW](#)

By signing in, you agree to the [T&Cs](#)
Last updated on 5 July 2017

[BACK](#) [REGISTER](#)

STEP THREE

A One-Time-PIN will be sent to the email address used to register. Enter this 5 digit PIN code and click SUBMIT.



The screenshot shows a 'Verification code' modal. It informs the user that a verification code has been sent to a masked email address. Below this, there are five input boxes for the 5-digit PIN. A message states the code is valid for 15 minutes. At the bottom right are 'RESEND' and 'SUBMIT' buttons. A 'Help' link is at the bottom left.

Verification code

A verification code has been sent to
p***.e****@s*****.c**

■ ■ ■ ■ ■

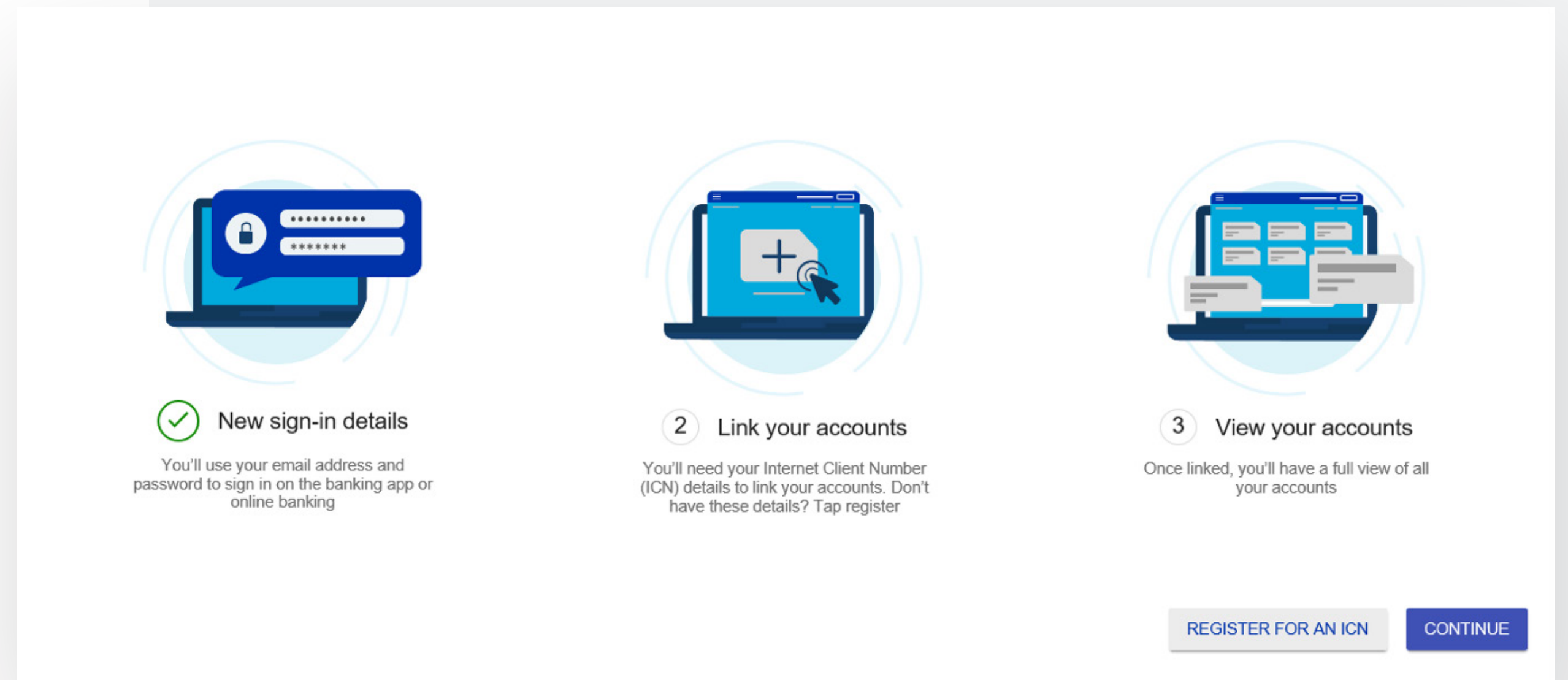
Your Verification code will be valid for 15 minutes.

[RESEND](#) [SUBMIT](#)

[Help](#)

STEP FOUR


New sign in details have been created.
Now the user needs to register for Internet
Banking, to create an ICN.



STEP FIVE

The user follows the existing registration details to create an ICN, Memorable Date and Password.

Select where your account is based

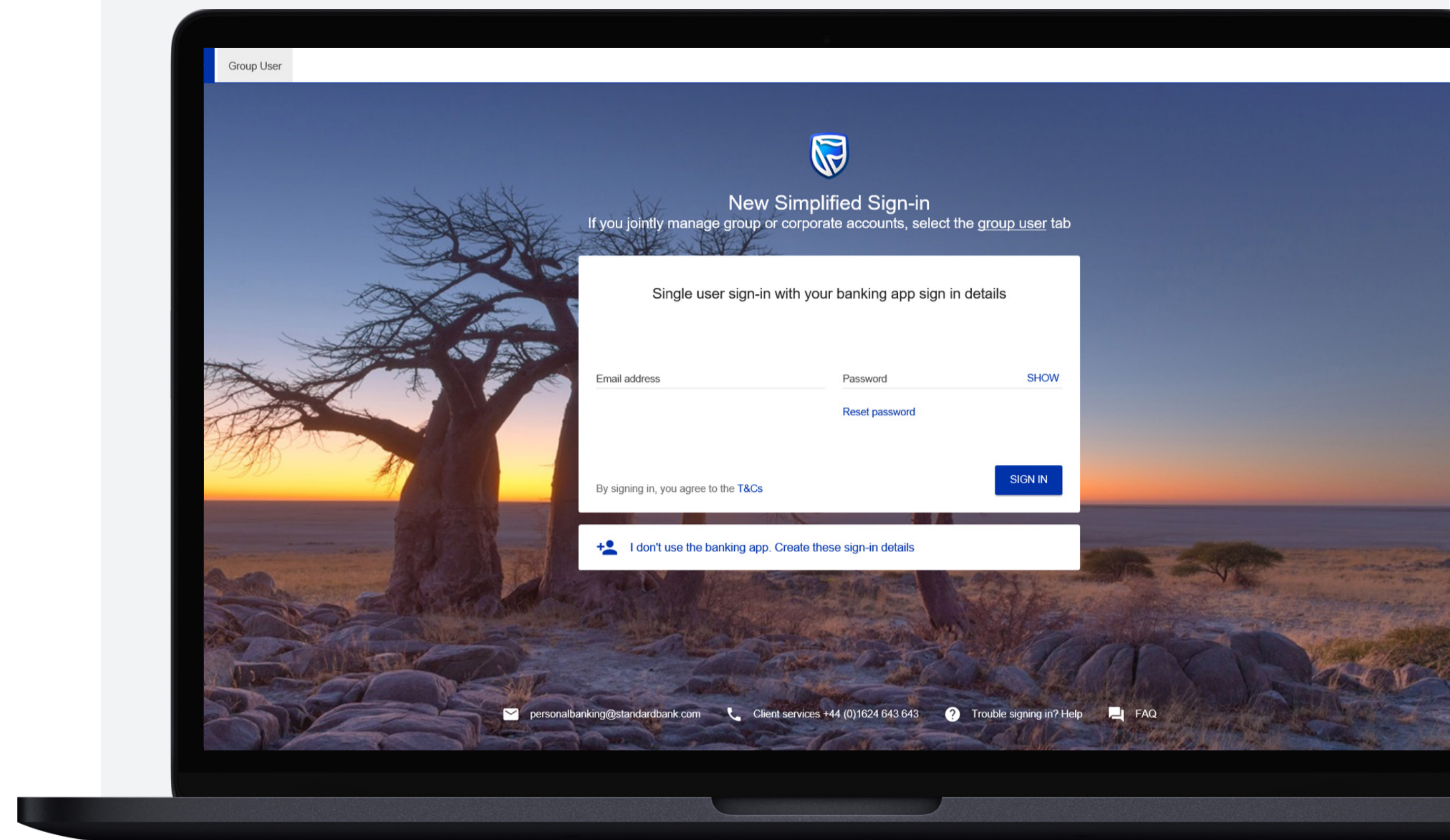
 International >

STEP SIX

Sign in using the email and password combination they created in the new site.

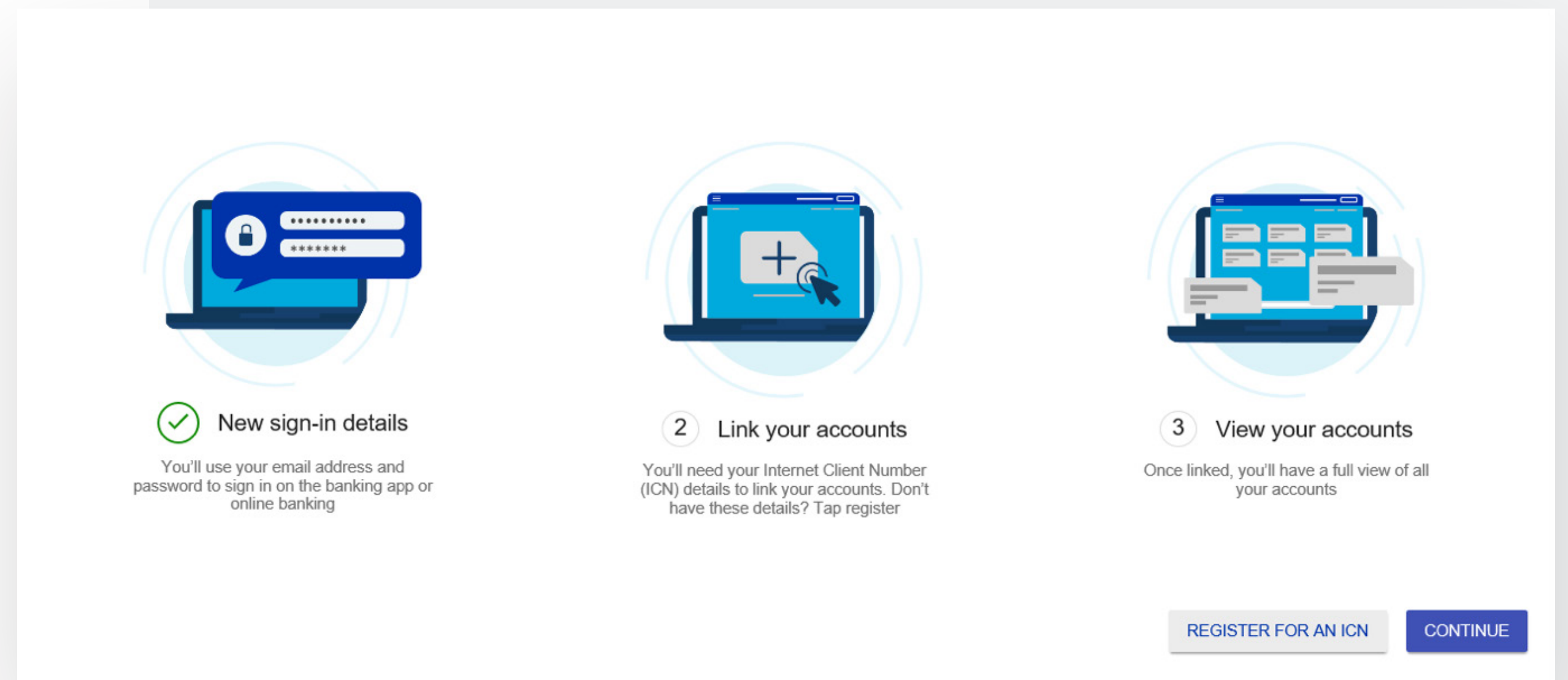


Next steps are **after the user has received their registration confirmation** email and ICN.



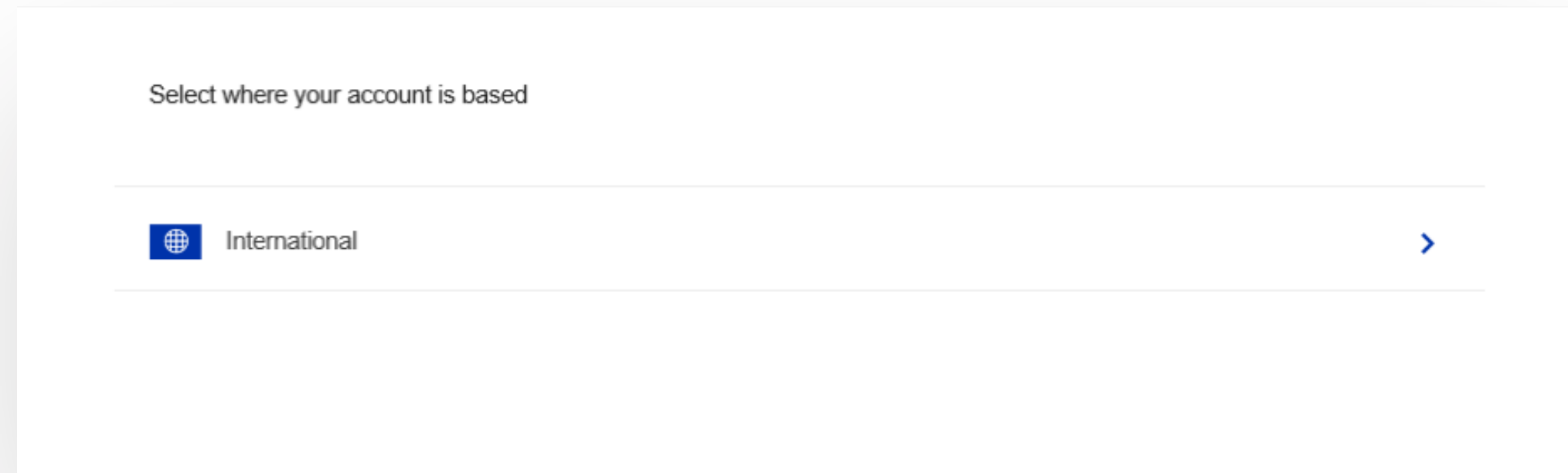
STEP SEVEN

Now the user needs to link their account(s) using their ICN, memorable date and password they created during registration. Click “Continue” to link accounts – even if they’ve forgotten their password/memorable date.





STEP EIGHT

Select “International”.

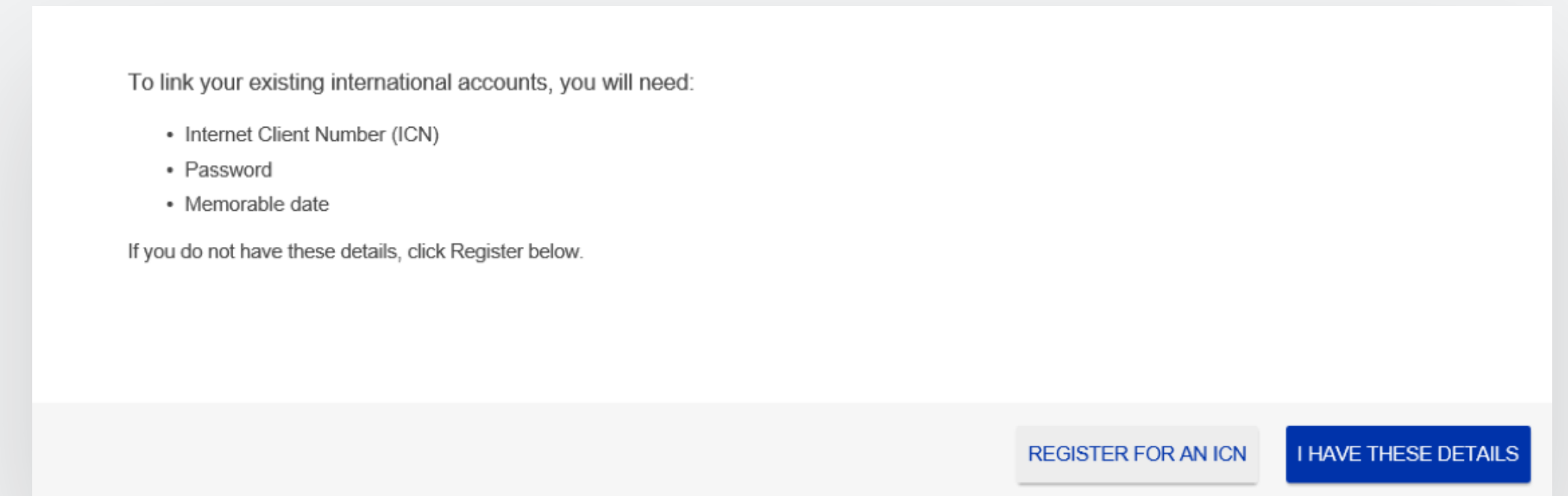


Select where your account is based

 International 

STEP NINE

Select “I have these details” (even if the user has forgotten them – there is the option to reset).



To link your existing international accounts, you will need:


- Internet Client Number (ICN)
- Password
- Memorable date

If you do not have these details, click Register below.

[REGISTER FOR AN ICN](#) [I HAVE THESE DETAILS](#)

STEP TEN

Enter ICN, Memorable Date and Password.

 Enter your International online banking details

Internet Client Number


Required

Internet banking password


SHOW

Memorable date

yyyy-mm-dd



[Forgotten password or memorable date](#)

 Name your dashboard

Your international accounts will be added to this dashboard

My dashboard

[What is a dashboard?](#)

| User Verification | |
|-------------------------|----------------------|
| Internet Client Number | <input type="text"/> |
| Customer / Group Number | <input type="text"/> |

(Or select “Forgotten password or memorable date” if necessary. The user will be taken to the old site reset page (snippet below) and will follow the old process).

STEP ELEVEN

Once details entered, you can give the dashboard a name such as “My Personal Accounts”. Then select “Link Account”.

Enter your International online banking details

Internet Client Number

Internet banking password [SHOW](#)

Memorable date

[Forgotten password or memorable date](#)

Name your dashboard
Your international accounts will be added to this dashboard

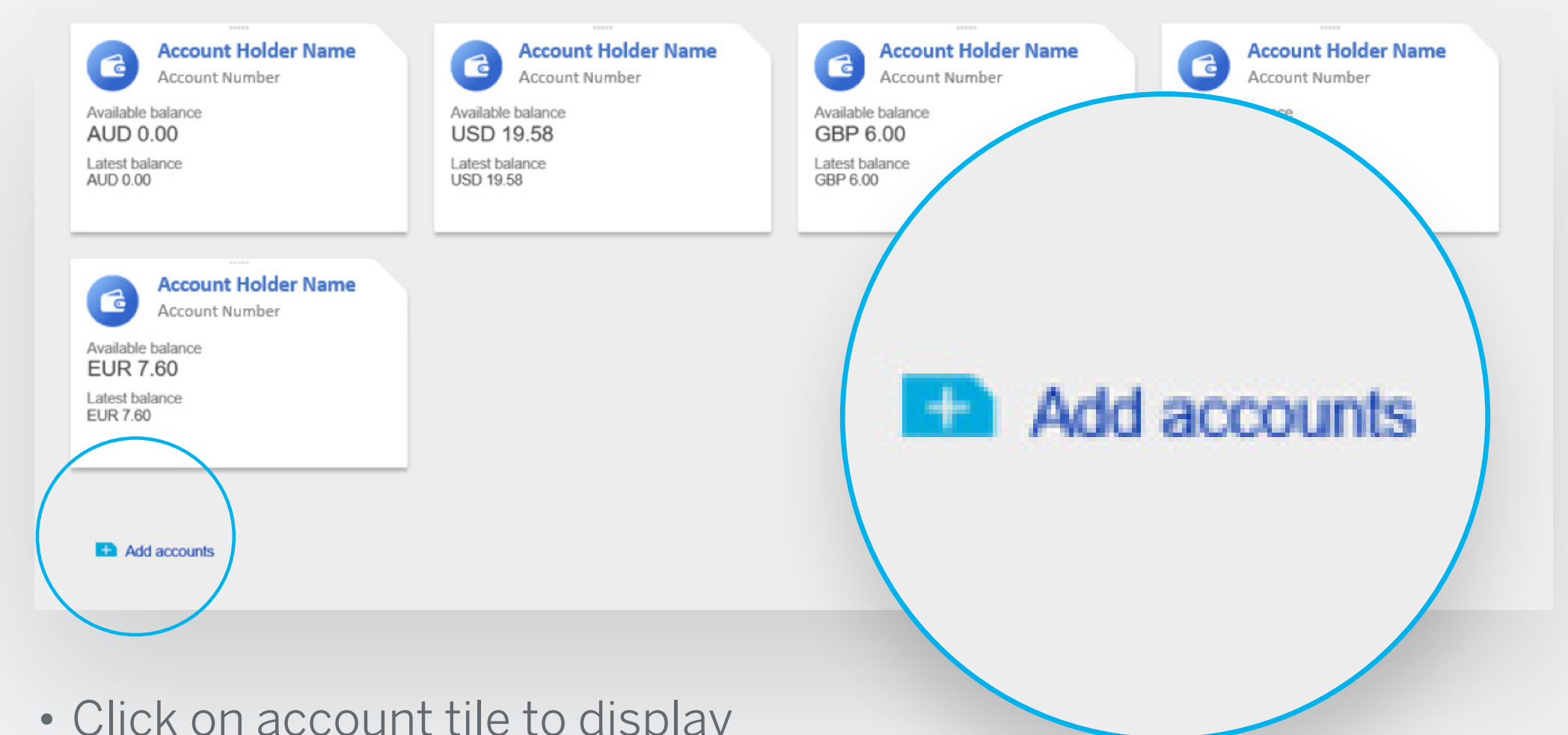
My Personal Accounts

[What is a dashboard?](#)

[BACK](#) [LINK ACCOUNT](#)

STEP TWELVE

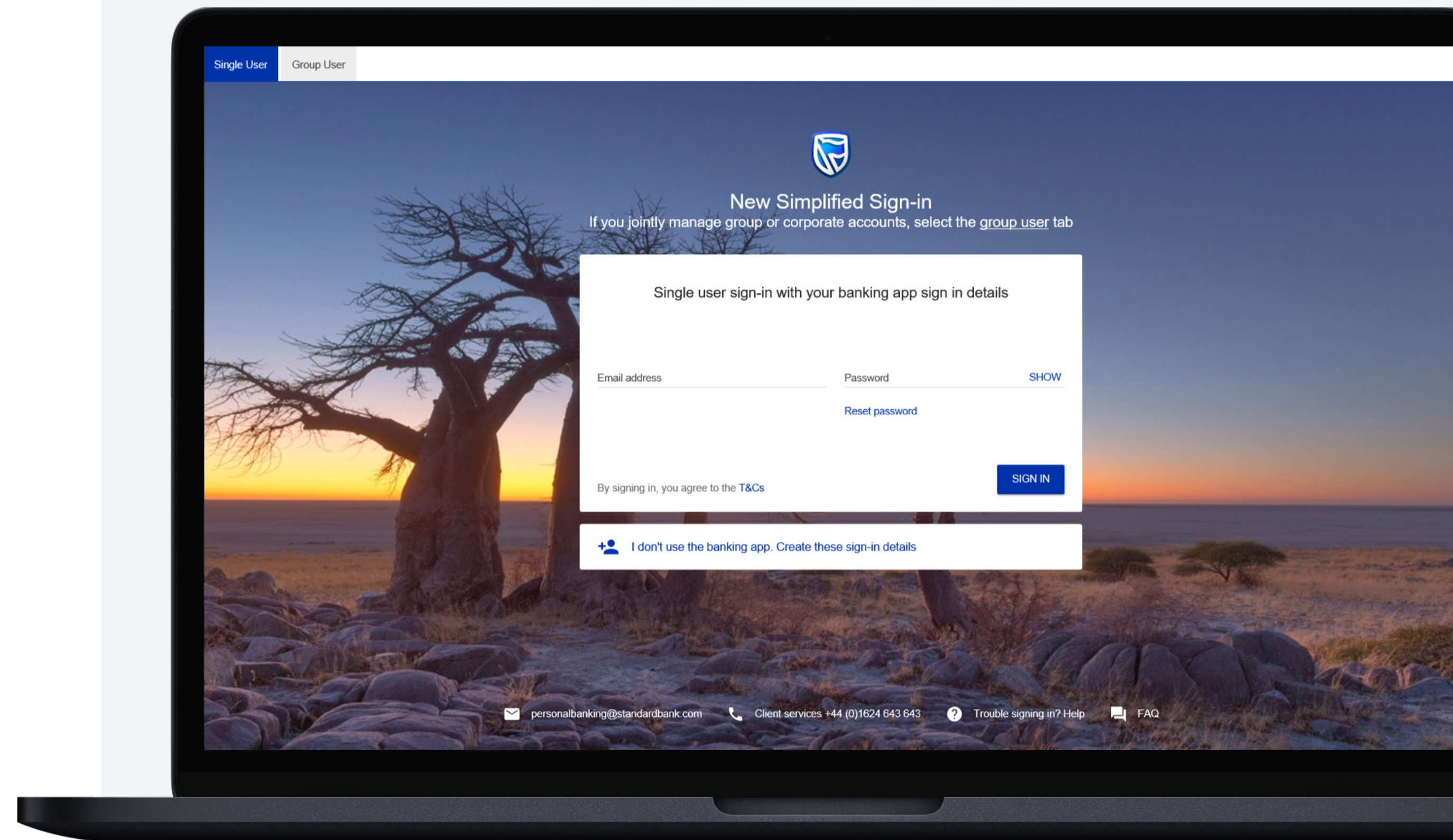
Accounts now displayed.
(To link up another ICN, click “Add accounts” and repeat the process from step 5 onwards).



- Click on account tile to display account transactions
- To nickname individual accounts, hover mouse over the account holder name and select the pen icon when it appears.

STEP THIRTEEN

All future sign-ins use their email and password combination.



INTERNATIONAL PERSONAL BANKING



THANK YOU /